



## How to Contact Siemens Customer Service

Open this link:

[https://www.industry.siemens.com/topics/global/en/cnc4you/cnc\\_downloads/sinutrain\\_downloads/Pages/sinutrain\\_downloads.aspx](https://www.industry.siemens.com/topics/global/en/cnc4you/cnc_downloads/sinutrain_downloads/Pages/sinutrain_downloads.aspx)

- **LOGIN** (at the bottom-right of the page)
- Insert your data
  
- **Support, Forum and Partners**
- **Support Request**
  
- Open **Request**, then **Create new request**
- Write: SINUTRAIN, then press **SEARCH**
- Select **SINUTRAIN TRIAL VERSION**, then press **NEXT**
- Open **Programming**, then **CNC Programming**, **select the topic**, then press **Next**

In this window are shown some document related to the issue.

- Press **NEXT**
- Describe the problem with a main title
- Describe the problem in detail and attach a file if it helps
- Proceed with **NEXT** inserting data till the end

We remain at your disposal for any further information.

Best regards  
CNC Web School Service Team